Risk assessment with AILA: Automated and Intelligent Likelihood Assignment

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UNIVERSITÀ degli STUDI di CATANIA





Radboud Universiteit Nijmegen

Risk Management in a Nutshell



"If you don't invest in risk management, it doesn't matter what business you're in, it's a risky business." - Gary Cohn





Risk Assessment Concepts

RA inputs:

- Assets
- Threats
- Safeguards

Other factors:

- Security dimensions
- Likelihood

RA outputs:

- Impact
- Risk

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Risk		Likelihood							
		VL	L	M	Н	VH			
	VH	н	VH	VH	VH	VH			
	Н	м	н	н	VH	VH			
Impact	М	L	М	м	н	н			
	L	VL	L	L	м	м			
	VL	VL	VL	VL	L	L			

Risk for dummies $R = L \times I$

 $R = \ldots ?$ Actual risk

where R is the risk, L the likelihood and I the impact.



A variety of **personal data** is collected by services to "*improve*" the user's experience.

OWASP Top 10 Privacy Risks

- P1 Web Application Vulnerabilities
- P2 Operator-sided Data Leakage
- P3 Insufficient Data Breach Response
- P4 Consent on Everything

P5 - Non-transparent Policies, Terms and Conditions

- P6 Insufficient Deletion of User Data
- P7 Insufficient Data Quality
- P8 Missing or Insufficient Session Expiration
- P9 Inability of Users to Access and Modify Data
- PIO Collection of Data Not Required for the User-Consented Purpose





Privacy Policy RA



1. Reads

POLICY

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LIKELIHOOD



ASSETS





AILA - Automated and Intelligent Likelihood Assignment

AILA aims at reducing the influence of **subjectivity** and **distraction**.

AILA uses Natural Language Processing and Machine Learning.





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The process is also integrated with a RA tool.



AILA in a Nutshell



1. Summarises

POLICY

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2. Extracts

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3. Assigns

AILA

4. Combines





LIKELIHOOD



AILA Methodology

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1. AUTOMATED ASSET EXTRACTION





3. COMBINED LIKELIHOOD DETERMINATION



AILA Methodology



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3. COMBINED LIKELIHOOD DETERMINATION



1. Automated Asset Extraction

This step is carried out by the **AILA Entity Extractor (AILAEE)**.



SUMMARISATION **USING N-GRAMS**

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COLLECTION OF POLICY SENTENCES





> Sentence Extraction

This is a sentence.

> Text Summarisation

> Entropy Measurement

Is the loss of information negligible? → Shannon's Entropy





> Bigrams Identification

This is a sentence.

The aim is to remove irrelevant text and only keep the most relevant components (nouns, verbs, adjectives).

[This], [is], [a], [sentence], ┢ This is a sentence. NLTK.WORD TOKENIZE

[is], [a],







> Sentence Extraction

The aim is to keep sentences containing a verb.

Sentences containing **verbs** are the coolest ones!

NLTK.POS_TAG

For each bigram, it extract the original sentence containing it and the adjacent sentences.







> Text Summarisation

The winners are those sentences containing the most frequent words.

The aim is to **summarise the text to improve entity recognition**.

For each sentence linked to a certain bigram:

- it tokenises all sentences and calculates the frequencies of each word; 1.
- 3. it extracts the sentence with the greatest score.

2. it calculates the score of each sentence by adding up the frequencies of the words in the sentence;



> Entropy Measurement

Is the loss of information negligible? \rightarrow Shannon's Entropy

The aim is to avoid loss of information during summarisation.

It evaluates whether the loss of information between the original set of sentences and the chosen sentence is negligible.



1. AILAEE - Named Entity Recognition

> Sentence Tokenisation

enjoying the talk?

> Entity Recognition



> Sentence Gathering

For each entity, we gather all the sentences containing the entity or its synonyms in the original text.



AILA Methodology



1. AUTOMATED ASSET EXTRACTION



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3. COMBINED LIKELIHOOD DETERMINATION



2. Likelihood Determination Through AILA

The AILA Classifier (AILAC) addresses this second challenge.



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LABELLED







It indicates how fair, proper and clean a text is, regarding the users' privacy concerns.

<u>Fairness per asset</u>	<u>AILA Li</u>	<u>kelihood</u>
0 - 0.20	5	νн
0.21 - 0.40	4	н
0.41-0.60	3	Μ
0.61-0.80	2	L
0.81-1		VL

AILA LIKELIHOOD DEFINITION

AILA Likelihood for dummies L = 1 - F



2. AILAC - Dataset

We got 500 sentences enriched with text augmentation and synonyms.

Facebook Grade E

- Facebook stores your data whether you have an account or not. ×
- × Your identity is used in ads that are shown to other users
- × The service can read your private messages
- This service can view your browser history ×
- Deleted content is not really deleted ×
- This service keeps user logs for an undefined period of time
- App required for this service requires broad device permissions
- + Contribute to the rating of Facebook

Ŷ Reddit Grade E

- The service can read your private messages ×
- × You sign away moral rights
- × The service can delete specific content without prior notice and without
- This service can share your personal information to third parties
- Tracking via third-party cookies for other purposes without your consent.
- This service may keep personal data after a request for erasure for busin
- This service ignores the Do Not Track (DNT) header and tracks users any
- + Contribute to the rating of Reddit

a Amazon Grade E

	Terms may be changed any time at t
	Third-party cookies are used for adv
	This service tracks you on other web
	The service can delete your account
	This service can license user conten
	Your personal data may be used for
	You waive your right to a class actior
-	Contribute to the rating of Amazon

Wikipedia Grade B

The service can delete your account without prior notice and without a re The service may use tracking pixels, web beacons, browser fingerprintin Users have a reduced time period to take legal action against the service The service provider makes no warranty regarding uninterrupted, timely, Your data may be processed and stored anywhere in the world You publish your contributions under free licenses The service will resist legal requests for user information where reasonab + Contribute to the rating of Wikipedia

their discretion, without notice to the

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- nt to third parties
- marketing purposes





AILAC corpus consists of over 100.000 labelled sentences.





The labelled sentences are transformed into a 2-D feature matrix.

The Relu function is chosen as activation function of the first layer, the Sigmoid function for the second layer and the Adam function for the optimisation.

The model gets trained for 15 epochs using the binary cross-entropy function as loss function, 0.0001 as learning rate, and 50 as batch size.

The model has an accuracy of 96%.



Keras



The model is used to evaluate the **fairness** of the sentences extracted in the previous step.

For each entity, it calculates the fairness of the related sentences and assign the **mean fairness** to the entity.

E.g.

Asset: data

Sentences: "We will sell all your data", "We will save your data at any cost"



2. AILAC - Outputs Sample

•					<		Mercedes/Data-collection.html 🖒 🕁	+	>>
6	3	31	C				Data-collection.html		
							Data collection	Lal	bel
Your Choices Opt Out of data collection You can opt out of the collection 0 of data via certain Mercedes me connect services by deactivating those specific services through the Mercedes me connect portal.									0000
Contact Mercedes me connect Support for additional information on how 1 to opt out of data collection or deactivating services: 888- 628-7232 or me-connect.usa@cac.mercedes-benz.com.								0.980	0000
2	Thi info mol	s Pr orma bile	ivac ition appl	y Noti 1 regar licatio	ce do ding ns.	bes no how y	ot address the collection, use, or sharing of you use or interact with our websites and	0.090	0000
3	Liv Ser Pla exa the	e Tr vice nnin mpl loca	affic s, Pa g, N e, in tion	, Navi arked ferced volve of yo	igatic Vehic es-B the c ur ve	on, Co ele Lo enz A ollect hicle.	oncierge, Car-to-X communications, Assist cator, Vehicle Tracker, Geofencing, Route pps, and Product Improvement services, for tion of Geolocation Information to determine	0.110	000
4	In a coll	ddit ecti	tion, on a	, some nd use	spec of E	ific M Drivin	fercedes me connect services may involve the g Behavior Information.	0.260	0000

LIST OF SENTENCES FOR A SELECTED ENTITY

AILA Methodology

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1. AUTOMATED ASSET EXTRACTION

3. Combined Likelihood Determination

We combined AILA with PILAR.

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AILA Likelihood can be used to sculpt the Likelihood outputted by a standard tool on a specific privacy policy.

Impact $I = V \times d$

where I is the impact, V the asset value and d the degradation.

PILAR Impact
$$I = V - \delta$$
 where $\delta =$

Exponential fit $y = 1002.75e^{0.767241x}$ with r = 0.99

E.g.
$$V = 6 \ (= 100000), \ d = 20 \ \%$$

 $I = V - \delta = 6 - 2 = 4$
 $I = V \times d = 100000 \times 20 \ \% = 20000 \simeq_{(Exp \ fit)} 3.9 \simeq 4$

$$\begin{cases} 6 & \text{if } d = 1 \% \\ 3 & \text{if } d = 10 \% \\ 2 & \text{if } d = 20 \% \\ 1 & \text{if } d = 50 \% \\ 0 & \text{if } d = 100 \% \end{cases}$$

Level	Value
0	1000
1	2150
2	4650
3	10000
4	21500
5	46500
6	100000
7	215000
8	465000
9	1000000
10	2150000

PILAR Levels Map

PILAR Reverse Engineering

PILAR Conjectured Risk $R = 0.6I + \lambda$

where R is the risk, I the impact and
$$\lambda = \begin{cases} -0.9 & \text{if } L = VL \\ 0 & \text{if } L = L \\ 0.9 & \text{if } L = M \\ 1.8 & \text{if } L = H \\ 2.7 & \text{if } L = VH \end{cases}$$

	-0,9	0	0,9	1,8	2,7
10	5,1	6	6,9	7,8	8,7
9	4,5	5,4	6,3	7,2	8,1
8	3,9	4,8	5,7	6,6	7,5
7	3,3	4,2	5,1	6	6,9
6	2,7	3,6	4,5	5,4	6,3
5	2,1	3	3,9	4,8	5,7
4	1,5	2,4	3,3	4,2	5,1
3	0,9	1,8	2,7	3,6	4,5
2	0,3	1,2	2,1	3	3,9
1	0	0,6	1,5	2,4	3,3
0	0	0	0,9	1,8	2,7

PILAR Conjectured Map

PILAR Reverse Engineering

Case Study - Automotive

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Toyota and Mercedes were the first two car brands in Interbrand's 2020 Best Global Brands (BGB) Report.

Tesla has a pioneer role on electric cars.

Case Study - Assets Extracted from Policies

Policy	<u>Original words</u>	<u>Words after</u> <u>summarisation</u>	<u>Entities</u>	<u>Assets</u>
Toyota	3526	768	52	19
Mercedes	1800	402	57	17
Tesla	6860	1164	72	21

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Case Study - AILA Results

	<u>AILA asset</u>	<u>PILAR Threat</u>	Toyota Privacy Policy		Policy	Mercedes Privacy Policy			Tesla Privacy Policy		
<u> PILAR CIASS</u>			<u>PILAR</u> <u>Likelihood</u>	<u>AILA</u> Likelihood	<u>Combined</u> <u>Likelihood</u>	<u>PILAR</u> Likelihood	<u>AILA Likelihood</u>	<u>Combined</u> <u>Likelihood</u>	<u>PILAR</u> Likelihood	<u>AILA Likelihood</u>	<u>Combined</u> <u>Likelihood</u>
		Hardware or software failure	3		3.6	3		3.1	3	4	3.6
Software		Software vulnerabilities	3			3			3		
	Application	Defects in software maintenance / updating	4	4		4	3		4		
		Malware diffusion	3			3			3		
		Software manipulation	3			3			3		
		Accidental alteration of the information	3	5	4	3		3	3	3	3
		Information leaks	3			3			3		
Communication	Location	Unauthorised access	3			3	2		3		
	Location	Traffic analysis	3			3	5		3		
		Deliberate alteration of information	3			3			3		
		Destruction of information	3			3			3		

RESULTS SAMPLE

Case Study - AILA Validation

We validated AILA with a tool promoted by ENISA. Mercedes's privacy policy was chosen as test data.

<u>Asset</u>	<u>AILA Fairness</u>	<u>AILA Likelihood</u>		<u>ENISA Likelihood</u>
Geolocation	0.23	0.77	High	High
Maintenance	0.38	0.62	Medium	High
Vehicle Tracking System	0.4	0.6	Medium	Medium
System	O. I	0.9	Very High	High
Mobile Application	0.44	0.56	Medium	Medium
Payment Information	0.05	0.95	Very High	High
Data Collection	0.49	0.5 I	Medium	Medium

AILA AND ENISA LIKELIHOOD SAMPLES

AILA rocks! r = 0.93 $r_{s} = 0.91$ p - value = 0.00026

Case Study - The Winner (or the Loser) is...

What's the Deal in Short?

> AILA reduces human subjectivity through risk assessment.

- > It facilitates **asset extraction** dramatically.
- > It automates the **analyst's perception** of a policy.

Future work includes deeper semantic analysis and creation of a RA tool from scratch.

A&O

For more information or questions, please contact: <u>mario.raciti@imtlucca.it</u>

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